

## ICE PALACE TERMS & CONDITIONS

### GENERAL ADMISSION

- The attraction ticket is not valid without a General Admission ticket into Christmas Wonderland for the day.
  - The Ice Palace houses the Ice Skating Rink, the Ice Slide, and the Snow Playground. A valid ticket to any of the 3 attractions is required to enter the ticketed area of the Ice Palace.
  - The Ice Skating Rink, Snow Playground and Ice Slide are ticketed separately. Please ensure that you are purchasing the correct ticket.
  - Lost tickets will not be reissued.
  - Tickets are only valid for the date and session printed on them.
  - Tickets purchased for the Ice Skating Rink and Snow Playground are valid for a specific session only and are not exchangeable.
  - All tickets are non-transferable and non-refundable.
  - Tickets are valid for one entry only to ice skating rink/snow playground. No re-admission allowed.
  - The Ice Palace may be closed for private bookings occasionally.
  - Blue Sky Events Pte Ltd reserves the right to amend the terms and conditions without prior notice.
  - Patrons are discouraged from using electronic devices (including mobile phones) inside the Ice Palace. Blue Sky Events Pte Ltd will not be liable for any damage/s to your devices.
  - By participating in the activities at the Ice Palace, you acknowledge these activities come with certain elements of risk (eg. slipping or falling due to the slippery nature of ice). Participation is purely at patron's own risk.
  - Ticket Holders acknowledge that the Blue Sky Events Pte Ltd and authorised third parties may make or record film or other forms of moving pictures and/or still pictures of the Ice Palace (including, without limitation, of its patrons). Each patron hereby grants Blue Sky Events Pte Ltd and third parties authorised by them permission to use photographs, film, tape, or other images or likenesses of the patron in any media (including publication within and outside Singapore) and for any purpose without identification, compensation or payment of any kind.
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## **Ice Skating Rink**

### **MINIMUM AGE AND ADULT SUPERVISION**

- Children aged 4 and above are permitted to enter and skate on the ice skating rink.
- Children 0.9m and below must be accompanied by a parent/guardian in the ice skating rink.
- Parent/guardian must purchase a separate ticket for entry.
- Parents/guardians of children who are entering the ice skating rink are required to sign an indemnity form.

### **SESSION**

- Each session lasts 45 minutes.
  - Your ticket includes rental of one pair of ice skates.
  - Our skates come in sizes EU26 to EU47. If you cannot fit into these skates, and do not have your own personal skates, you will not be allowed entry to the ice skating rink for safety reasons.
  - For hygiene reasons, you are required to wear socks with the ice skates at all times.
  - You may use personal skates on the ice skating rink. However, there will not be a reduction in ticket price.
  - You are encouraged to wear a long pants/jeans and gloves in the ice skating rink.
  - Those who are not confident to skate are strongly encouraged to use a skating aid at no additional cost. Skating aids are available on a first come first served basis. Priority will be given to children.
  - Gloves and socks are sold separately, and can be purchased at the ticketing booth.
  - Always obey the instructions of staff on the ice. Patrons who do not do so may be asked to leave the rink
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## **Snow Playground**

### **MINIMUM AGE AND ADULT SUPERVISION**

- Entry to the Snow Playground is for children between 2 and 12 years of age only.
- Adults are not allowed into the Snow Playground.
- Parents/guardians are required to sign an indemnity form before their children is admitted into the Snow Playground.

### **SESSION**

- Each session lasts 20 minutes.
- Your ticket includes rental of one pair of snow boots.
- For hygiene reasons, it is compulsory to wear gloves, socks and snow boots within the snow playground
- Our snow boots come in kid sizes EU26 to EU36 only. If you cannot fit into our snow boots, you will not be allowed entry to the snow playground for safety and hygiene reasons.
- You are encouraged to wear a jacket, long pants/jeans in the snow playground.
- Gloves and socks are sold separately, and can be purchased at the ticketing booth.
- Always obey the instructions of staff. Patrons who do not do so may be asked to leave the Snow Playground